

CORPORATE QUALITY POLICY

For more than 70 years, we have drawn on our expertise and commitment to quality to serve patients, consumers, healthcare professionals and our stakeholders. We exist to help people shape the wellness; we innovate every day to bring efficient and safe solutions in the fields of osteoarthritis and skin health.

Our top priority is to achieve excellence in customer satisfaction by implementing a quality policy that is consistent with both our corporate values and applicable reference standards.

This quality policy is based on three fundamental principles:

- develop innovative, quality products that are friendly to people and the environment;
- offer impeccable service quality to our customers and service providers;
- promote the adoption of a policy of continuous improvement.

These three principles apply to our entire workforce, at by preserving our economical balance. We verify that all of our employees are qualified for the role they play and constantly willing to enhance their knowledge.

The Management Committee commits to promote and develop this process and to ensure the required support and look forward to all employee's full cooperation. Our Corporate Quality Policy is implemented through a continuous improvement process, structured and driven by a tailored and upgradeable Quality Management System compliant with the applicable regulations and internal requirements.



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