
CORPORATE QUALITY POLICY

For more than 60 years, we have drawn on our expertise and commitment to quality to serve our patients, our consumers, healthcare professionals and our stakeholders.

Our goal each day is continuous innovation to provide safe, effective solutions rooted in respect for People and the environment and designed to preserve each person's health in the fields of osteoarthritis and skin health.

Our top priority is to achieve excellence in customer satisfaction by implementing a quality policy that is consistent with both our corporate values and applicable reference standards.

This quality policy is based on three fundamental principles:

- develop innovative, quality products that are friendly to People and the environment;
- offer impeccable service quality to our customers and service providers;
- promote the adoption of a policy of continuous improvement.

These three principles apply to our entire workforce, at by preserving our economical balance. We verify that all of our employees are qualified for the role they play and constantly willing to enhance their knowledge.

To comply with this quality policy, we rely on the quality management to commit the company to a process of continuous improvement, in particular through a formal annual quality review.



Jean-Paul
BERTHOMÉ



Etienne
AURIAU



Caroline
BAUDOUIN



Fanny
DEBBI



Emmanuelle
DUMAS



Karen
LEMASSON



Armelle
LE PENIEC



Didier
LEVÊQUE



Virginie
LOURME



Yann
MARCHÉ